

# INDEPENDENT LIVING

## SHELTERED HOUSING SERVICE: WE WILL

provide a home that gives you **security, privacy** and a good degree of **independence**

as needed, make you aware of **useful specialist services and local resources** that may help you stay living independently

make sure you get all **welfare benefits** you are entitled to

make sure you feel confident your home is **safe and secure**

**check on your welfare** weekly

once a year **visit you at home** for our *Staying Connected* visit

provide **welcoming and inviting shared spaces** where you are able to meet other residents

provide fitted and/or mobile equipment so you can call the community alarm service if you have an **emergency**

advise and encourage you to take part in or jointly organise with neighbours **social events and health-boosting activities**

work with agencies best placed to help us **safeguard** those of you now vulnerable

advise you on your **housing options** if you are no longer up to living independently if asked be happy to **help you read and reply** to any correspondence.

**If you think we are not meeting our service standards please let us know.**

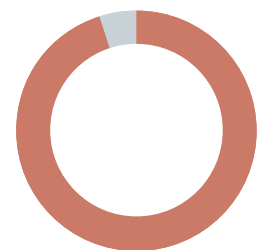
### ABOUT THIS SERVICE

At Highbury View we provide sheltered housing for older people, with our independent living officer on call during the working day for advice or guidance. Each tenant has a self-contained flat with shared use of a large private garden. A bungalow in the garden has meeting space to meet and sleepover facilities for visitors.

### Highbury View tenants say:

**we treat you fairly and with respect**

**95%**



**your home feels safe and secure**

**95%**

