

Summary of the BHA Board Meeting July 18 2019

1. MW (Chair) thanked the board members who attended the recent funerals of former board member, Patrick Lynch & Honorary President, Julie Kettle. The matter of appointing a new **Honorary President** was agreed to be discussed at the Annual General Meeting in September.
2. Board members discussed the recent communication between the board and the Tenants & Resident Association regarding the proposals for **garage conversions on Morland Mews**. There had also been some letters written to the Islington Tribune in recent weeks. It was agreed that whatever the result of the planning application, residents should continue to be consulted with along with the TRA in order to ensure they are kept up to date with the board's plans.
3. The board discussed the recruitment of **resident board members**. In accordance with the National Housing Federation's rules, which BHA must adhere to, appointments would be made on the basis of skill and competencies. BHA aim to have the new board members in place for the AGM in September, however BHA believe it's important to focus on getting the process right rather than the timing of appointments
4. Susan French, presented the **Chief Executive's report** which covered updates on:
 - The board were encouraged by the results of the **Resident Satisfaction Survey**, which the majority was positive. However, there were three key areas of work highlighted for BHA to improve upon: satisfaction with quality of homes, social isolation and fuel poverty.
 - There had been a positive meeting with the Barnsbury Ward Councillors recently to provide them on an update on BHA's latest work.
 - Recent spate of **anti-social behaviour** on Morland Mews had lessened thanks to hard work of staff, partners and assistance from residents. It was felt this

dealt with quickly and effectively however will continue to be monitored in case it breaks out again.

5. The board were updated on the **Operations and Health & Safety**. The board were encouraged to hear about progress and that we remain on track with the action plan to improve health and safety across the organisation.
6. The board approved **policy reviews** on succession and lettings. The latter of which had been discussed at the previous resident panel meeting. The board also approved new policies and procedures for health & safety, personal safety plans, asbestos management plans and control of contractors. It was felt that these reviews gave the board much more oversight and were a significant improvement.
7. The board then heard an update on **Performance Review**. The board were encouraged to note that Rent arrears continue to reduce.
8. It was felt that the board may have some skills gaps around property and assets and this should look to be filled with new members of the board in the next six months.

If you have any questions about anything that is mentioned in these minutes please contact us info@barnsbury.org 020 7704 2324