

# ESTATE WALKABOUT

Lofting Road

Attended by: Michael, Asif, Patrick & Marius

## Issues and repairs

- We have received positive feedback since our new cleaning contract was introduced in April 2023. Huge thanks to all of you for making an effort to keep our communal areas clean.
- We've spotted a few things left outside 25-35, 37-47, like shoes and bags. We'll be keeping a close eye on this. If anything's left outside, we'll have to give a notice,
- If ignored we will remove the items. There could be charges for this, so let's keep our communal areas clutter-free.
- Some blocks seem to be missing window handles. We're working on replacing them.
- We've heard that some residents have deliberately removed the handles. We're looking into this closely. If anyone's intentionally removing them, please note this is against the rules. It's a breach of tenancy and counts as damaging BHA property. We're taking this seriously and will be taking action against those responsible.

### Condition:

- Overall in good condition.
- Cleaning completed fortnightly.
- All blocks need stain pain on stairs
- Noticeboard with useful info for residents.
- All blocks cleaned fortnightly by Spencer at a high standard.

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**Please keep yourself and your neighbours safe by keeping items out of communal areas. Items like pushchairs, doormats, refuse bags etc.**

**It is our legal duty to ensure your safety in the communal areas in your block/flats. Keep the communal areas and escape route clear at all times.**



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**We are taking appropriate action/raising orders to repair issues highlighted during the walkabout.**