

ESTATE WALKABOUT

Claringbull Court
Attended by: Asif & Marius

Issues and repairs

- We have switched to a new cleaning contractor, and we're already seeing noticeable improvements. They're doing a great job in keeping our communal areas clean. However, we've noticed a couple of ongoing issues that we want to address.
- There have been reports of people fly tipping in the bin area. To tackle this, we've installed CCTV cameras and improved the lighting in that area. If you witness any instances of fly tipping, please make sure to report it to BHA.
- We've identified a few touch-up paintwork spots that need attention in the communal areas.
- The high-level ceiling stain issue that has been brought to our attention. We can confirm that Westbourne, our contractor, is on the case. A repairs order has been raised and they will be obtaining a platform tower to safely work off and address the stain.
- There's an ongoing issue with the gate in the bin area. The keypad system isn't functioning properly, and we're actively working on resolving this. We apologise for any inconvenience caused.
- Some residents have noticed that the windows appear to be dirty. We'll be addressing this issue promptly to ensure clear and sparkling windows for all.

If you have any concerns or suggestions, please don't hesitate to reach out.

Condition:

- **Overall, the block is well maintained, clean and tidy.**
- **Monthly Health & Safety inspections being carried out by Estate Officer**
- **External area clean and tidy**

It is our legal duty to ensure your safety in the communal areas in your block/flats. Keep the communal areas and escape route clear at all times

