

MORLAND MEWS PARKING CHANGES FAQ

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I currently pay for parking/have an allocated bay. What do I need to do?

If you pay for parking or have an allocated bay, it's important to give us your vehicle details before June 23, 2023.

This information is necessary to facilitate a smooth transition to the new parking enforcement system. Park Direct UK are a member of the British Parking Association (BPA) and accredited and recognised as an approved operator in the parking enforcement sector by the international parking community (The IPC). They provide 24 hours per day, 7 days a week patrol. They also have an online portal for residents and BHA to report unauthorised parking or abandoned vehicles.

2

How will this scheme work

Your vehicle details will be uploaded to the Park Direct UK online portal, ensuring seamless communication between BHA and the parking enforcement team. We will also provide a permit to those currently paying for parking, which you will need to display in your vehicle windscreen. Each vehicle will be assigned to the parking bay. If the vehicle is found to be parked in the wrong space, you will receive a penalty notice.

Park Direct UK will conduct regular patrols in the area, and if they come across an unauthorised vehicle parked on the mews, a Penalty Charge Notice (PCN) will be issued. Please note that the PCN amount is £100, which can be reduced to £60 if paid within 14 days.

Once a PCN is issued, it cannot be overturned for anyone parked illegally.

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What happens when my carer comes?

We understand that having carers who need to drop off or pick up is essential for some residents. Carers will be able to do quick pick-ups or drop offs. Unfortunately, we do not have additional parking space so they will not be able to park their vehicle at the Mews.

We apologise for any inconvenience this may cause.

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We have two cars and sometimes both park but at different times, can we add a second car to the same space?

Yes you can, if you have two cars parked in the same space at different times, please provide details of both vehicles. We will update the details on the system. Please bear in mind that if any of the vehicles are parked in wrong space, they will be issued with a penalty notice.

5

What happens if I change my vehicle?

If you change your vehicle, it is your responsibility to update BHA with your new vehicle details. Failure to do so may result in a parking notice being issued.

6

How will we know if a Vehicle is unauthorised?

Each vehicle will have a permit displayed on the windscreen with the valid date clearly visible.

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Who should I contact if there is unauthorised parking?

For reporting unauthorised parking, Park Direct UK has provided us with an online portal. If you come across any instances of unauthorised parking, please visit their website <https://parkdirectukltd.co.uk/report-vehicle/> or contact them directly at 0845 026 7155.

We appreciate your vigilance in helping us maintain a safe and orderly parking environment



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Who do I contact if I get a ticket?

If you or a family member receive a PCN for unauthorised parking, you must contact Parking Direct UK to pay the fine. If you believe the notice has been issued wrongly, please reach out to both BHA and Parking Direct UK to appeal against the notice. We want to resolve any disputes promptly.

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I rent a garage. Can I park outside my garage for loading and unloading?

Regarding residents who rent a garage, you are welcome to use the space outside your garage for loading and unloading purposes. However, please ensure that your vehicle is never left unattended, and refrain from parking in any designated parking bays, as this will result in a PCN being issued.

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What is the parking arrangement for residents of Townhouses 45 to 48?

To ensure a fair parking policy, the parking spaces outside properties 45-48 will be exclusively allocated to residents living in these properties. These spaces will not be allocated to other residents.

If you live in these properties and wish to park your vehicle in this space, you will need to join the parking scheme and pay for parking. This is designed to ensure all residents parking within the estate are paying for parking space.

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What is the monthly parking charge and how do I make the payment?

The monthly parking charge is £17.61. You can pay this our website <https://barnsbury.org/resident-information/paying-your-rent/>

Set up a standing order or make a telephone payment by calling us on 020 7704 2324. You can contact us for more information. Use your property reference: ["YourPropertyNumberParking"] For example: "MM01Parking"

Please contact us if you have any other questions or need further information.

You can contact us on 020 7704 2324 or email Asif Mahmood (Housing and Communities Manager) on asif@barnsbury.org.



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