

# ESTATE WALKABOUT

## Lofting Road



Visited 17 July 2024

**Inspectors:** Nicky and Marius

### **Overall impression**

All blocks are looking well maintained, clean and tidy. Window handles are intact and flooring also is okay. Unfortunately we did see a lot of items, including shoes and bags, left outside flats in all the Lofting Road blocks.

### **Cleaning, gardening and windows in shared areas**

Cleaning of shared areas including the windows in these parts is done fortnightly by contractors Dove.

They also clean outside these windows every other month. A sign-in sheet in the noticeboard shows when the cleaning has been completed.

### **Action points:**

#### **Fire hazards in shared areas**

Some of you are still storing shoes, rubbish bags and other items outside your front door in a shared area. Anything left in a shared area can turn into a safety hazard in the event of a fire breaking out. Letters will be going out to all tenants advising that nothing, not even door mats, should be left in shared areas. We will also serve TORT notices on any items we find

in a shared area. The tenants responsible will be billed for the cost to us of removing and disposing of their items.

#### **Staircase spindles**

We are looking into replacement options for missing spindles.

#### **Other improvements**

##### **New suggestion boxes**

Just outside the door at 60 Morland Mews you will find a new suggestion box for you to post ideas or suggestions for our services. The box will be emptied weekly and all suggestions entered onto a spreadsheet for consideration or action. You can also send your suggestions to us via our website [www.barnsbury.org](http://www.barnsbury.org)

##### **New advice and support surgeries**

We now hold weekly surgeries on a rota covering 60 Morland Mews and other schemes so you can talk to us in private about matters affecting your tenancy, rent or support. Check our website for dates or call us on 020 7704 2324. We recommend booking a slot but you can also just drop by for a shorter chat.