

# ESTATE WALKABOUT

## Pugin Court



Visited 17 July 2024

**Inspectors:** Nicky and Marius

### **Overall impression**

Overall, all the blocks are well maintained and the communal area is kept clean and tidy. Windows and flooring all looking okay. No issues found.

### **Cleaning, gardening and windows in shared areas**

Cleaning of shared areas including the windows there is done fortnightly by contractors Dove. Doves also cleans the outside of these windows every other month.

### **Main action points**

We have noticed tenants are still leaving door mats and other items in the communal areas. Anything left in a shared area can turn into a safety hazard in the event of a fire breaking out.

Letters will be going out to all tenants advising that nothing, not even door mats, should be left in shared areas.

We will serve TORT notices on any items we find. The tenants responsible will be billed for the cost to us of removing and disposing of their items.

### **Other improvements**

#### **New suggestion boxes**

Just outside the door at 60 Morland Mews you will find a new suggestion box for you to post ideas or suggestions for our services. The box will be emptied weekly and all suggestions entered onto a spreadsheet for consideration or action. You can also send your suggestions to us via our website [www.barnsbury.org](http://www.barnsbury.org)

#### **New advice and support surgeries**

We are now holding weekly surgeries on a rota covering 60 Morland Mews and our other schemes so you can discuss with us in private any matters affecting your tenancy, rent or support needs. Check our website for dates or call us on 020 7704 2324. We recommend booking a slot but you can also just drop-in for a shorter chat.

#### **Spindles Missing**

We have noticed some spindles to the railing missing in some blocks. We are onto replacing these.