

ESTATE WALKABOUT

Belitha Villas



Visited 15 May 2024

Inspectors: Asif, Nicky and tenant board member Janice

Overall impression

Overall the building is well maintained, with tenants helping to keep the building clean and tidy inside and outside.

The block has been on a new cleaning contract since April 2024.

Cleaning, gardening and windows in shared areas of the building

Cleaning

Communal cleaning, including internal windows are cleaned every two weeks by our contractor Dove. They also clean the external windows, including tenants' windows, every other month.

There is a sign in sheet for the communal cleaning on the noticeboard. The cleaning is being closely monitored by our estates officer. In response to recent complaints that cleaning was not being done well we held joint site visits with our contractors and tenants. The cleaning is being done to the agreed specification and to a good standard.

Gardening

The communal garden to the front is being maintained by our garden contractors Groundscape. The back garden is being looked after by tenants. BHA has paid for Islington Council's garden waste collection for you to dispose of any garden waste.

Cleanscapes has recently, at no added cost to you, also jetwashed green algae and moss from the front steps and outside paving and the front gate pillar.

Below: before and after photos of the front steps.



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Other improvements

Suggestion boxes

We have put up suggestion boxes so you can now post your suggestions and ideas for improving our housing service.

The closest box to you is just outside our office at 60 Morland Mews. The box is checked and emptied weekly and all suggestions entered onto a spreadsheet for consideration or action.

You can also send your suggestions to us via our website www.barnsbury.org

Weekly help and advice surgeries

We are also holding weekly surgeries on a rota covering 60 Morland Mews and our other schemes so you can discuss with us in private any matters affecting your tenancy, rent or support needs. Check our website for dates or call us on 020 7704 2324. We recommend booking a slot but you can also just drop-in for a shorter chat.

FIRE SAFETY REMINDER

Please continue to keep the building safe for you and your neighbours safe by keeping communal areas clear of all items. This includes any pushchairs, doormats, refuse bags etc.