

ESTATE WALKABOUT

Caledonian Road



Visited 15 May 2024

Inspectors: Asif, Nicky and tenant board member Janice

Overall impression

We manage two properties on this small estate. Overall, the buildings are well maintained. We would politely remind you to keep your front gardens tidy. This is your responsibility.

We are aware of an ongoing issue with the overgrowing ivy to the side of your properties. We are liaising with the block management team to try to resolve this. We will be having regular meetings with this team so if you have any issues or concerns, please let us know.

Other improvements

New suggestion box

At our larger housing schemes we have put up new suggestion boxes so you can post your ideas and suggestions for improving our housing service.

The closest box to you is just outside the office door at 60 Morland Mews on our Morland Mews estate.

The box is checked and emptied weekly and all suggestions entered onto a spreadsheet for consideration or action.

You can also send your suggestions to us via our website www.barnsbury.org

Weekly help and advice surgeries

We now hold weekly surgeries on a rota covering 60 Morland Mews and our other schemes so you can talk to us in private about anything affecting your tenancy, rent or support. Check our website for dates or call us on 020 7704 2324. We recommend booking a slot but you can drop by for a shorter chat.

OUT OF HOURS EMERGENCIES

If you have an emergency repair outside normal office hours please call block management on 07827 018 184. The service runs from 6pm to 9am weekdays and round the clock on weekends and bank holidays. The phone will be answered by one of the team who can deal with any matter that might arise.

If you have any other repair concerns or want any points clarified, please contact us at Barnsbury Housing Association on 020 77042324.