

ESTATE WALKABOUT

Claringbull Court



Visited 15 May 2024

Inspectors: Asif, Nicky and tenant board member Janice

Overall impression

Overall the building is well maintained. The block is under a cleaning contract. The stairs and communal spaces are being kept clean and tidy by tenants.

Cleaning, gardening and windows in shared parts of the building

Communal cleaning is done every two weeks by our contractor Dove, which also cleans all internal windows in shared parts of the building. Dove also cleans all outside windows, including those of your homes, every other month.

Other improvements

New suggestion box

We have installed a new suggestion box at Claringbull Court so you can post your ideas and suggestions for improving our housing service. The box is checked and emptied weekly and all suggestions entered onto a spreadsheet for consideration or action.

You can also send your suggestions to us via our website www.barnsbury.org

Weekly help and advice surgeries

We are also holding weekly surgeries on a rota covering 60 Morland Mews and our other schemes so you can talk to us in confidence about any matters affecting your tenancy, rent or support needs. Check our website for dates or call us on 020 7704 2324. We recommend booking a slot but you can also just drop-in for a shorter chat.

FIRE SAFETY REMINDER

We would remind all of you, for your own safety and the safety of others, not to store any items in the communal area. This also means directly outside your own front door. Anyone found leaving items in a shared area will be served with a TORT notice. If the items are not removed by the deadline given, we will bill you for the cost to us of removing and/or disposing of them. This will also be classed as a breach of your tenancy.