# ESTATE WALKABOUT Eden Grove



Visited 15 May 2024

**Inspectors:** Asif, Nicky and tenant board member Janice

#### **Overall impression**

Overall, you are keeping the communal space clean and tidy. The stairs and shared windows are also looking okay.

The shared outside area is also well maintained. Both the bin and pushchair/bike storage are both securely locked.

## Cleaning and gardening and windows in shared areas

Our contractors Dove carry out fortnightly cleaning of the communal area and internal communal windows. These windows are cleaned on the outside every other month. Our estates team, which does monthly health and safety inspections, is monitoring your cleaning.

We noticed the front gate is now working and locking. The bin store is also locked and we found no further issues.

We would like to thank all of you for keeping the communal area clear as any items left in this area would raise the risk to you and others in the building if a fire were to break out.

### **Recent improvements** Suggestion boxes

We have been putting up suggestion boxes so you can post your ideas and suggestions for improving our housing service. The closest box to you is at 66 Claringbull Court, in the main lobby area. There is also a box just outside the door of our 60 Morland Mews office on our Morland Mews Estate, N1 1HN.

You can also send your suggestions to us via our website <u>www.barnsbury.org</u>

#### Weekly help and advice surgeries

We are now holding weekly surgeries on a rota covering 60 Morland Mews and our other schemes so you can talk to us in confidence about any matter affecting your tenancy, rent or support needs. Check our website for dates or call us on 020 7704 2324. We recommend booking a slot but you can also drop-in for a shorter chat.

#### Jet washing stairs

We have previously jet washed the stairs. We plan to do this again in future and will let you know the date before the work starts.