



Christmas closing

Emergency repairs
☎ 020 7704 7300



**Our offices will be closed
for Christmas from 1:30pm
on Monday 24 December until
Wednesday 2 January 2019.**

**If your home needs an
emergency repair during
the week our office is
closed, check our website
– barnsbury.org/resident-information/safety-and-emergencies – or call
☎ 020 7704 7300.**

GAS: SUSPECT A LEAK?

Turn off the gas supply at the meter and open your doors and windows.

Do not smoke! Don't use any naked flames. Don't turn electric switches on or off.

Call the gas emergency service.

Do not leave it to someone else.

FREEPHONE ☎ 0800 111 999

ELECTRIC: POWER FAILURE

If you lose all power **in your home only**, check that the main switch on your circuitboard hasn't turned off. It may do this if a faulty appliance or faulty lights have been switched on.

If that does not solve the problem, call us on ☎ 020 7704 7300

If the power has gone off **across your neighbourhood**, call the UK Power Network: FREEPHONE ☎ 0800 31 63 105 or ☎ 105

WATER: BURST PIPES

If you have a burst pipe:

- ➔ turn off the water at the stopcock
- ➔ switch off the electricity at the mains (on your circuitboard)
- ➔ switch off your hot water and central heating systems.

Call us quickly on ☎ 020 7704 7300

WATER: FROZEN PIPES

If you have a frozen pipe:

- ➔ turn off the water at the stopcock
- ➔ turn on all taps to sinks and baths and leave them turned on
- ➔ if you can, collect as much water as you can in the bath for flushing the toilet and washing.

Call us quickly on ☎ 020 7704 7300

RUBBISH COLLECTIONS

Recycling and rubbish collections over Christmas and New Year will be **one day late**. After 7 January collections are back to normal.

Please think of other residents – do not overfill communal and estate bins during this time and flatten boxes if possible.

XMAS TREE RECYCLING

Please don't dump your Christmas tree in or by communal bins or on a street corner. This is fly-tipping, it is illegal and the trees can be recycled.

You can drop your Christmas tree off between **1 and 20 January** at:

- ➔ **Barnard Park**, Charlotte Terrace N1
- ➔ **Paradise Park**, Lough Road / MacKenzie Road entrance N7

For more information please visit www.islington.gov.uk